CASE STUDY

Telecom Leader Reduces User Access Review Cycle by 10 Weeks

CHALLENGE

Initially, the client was not using any automation tools to conduct user access reviews, which created significant manual upload work and spreadsheet reporting that bogged down their team. Accuracy and time were major factors as their existing process made it extremely difficult to make sure their user access reviews were compliant and ready at the end of each quarter. They looked to explore an automation solution.

SOLUTION

After adopting SecurEnds Credential Entitlement Management platform, the client is now able to implement automated processes for any type of user access review and ensure that revokes are consistent. They went from a 15-week cycle time to 5 weeks, in addition to taking their revoke percentage from 16% to 4% over the last 6 cycles.

The client uses SecurEnds to collect application access information, complete fully compliant quarterly reviews, and ensure the right application access is applied to the correct individuals across their organization.

ABOUT CLIENT

The client is an international telecommunications company mainly serving mid-size businesses. Before adopting SecurEnds, they were conducting user access reviews manually using spreadsheets which slowed their process down heavily.

Employees
2500

Customers
120,000

Applications
60

SECUR·ENDS

"We've greatly improved our access controls and security position with SecurEnds."

Director of IT & Compliance

AUTOMATED VS. MANUAL

SECURENDS BENEFITS

67%

Decrease in user access review cycle time required

Get full visibility into who has access to what applications in your org

Massive library of connectors to fit your application needs

ABOUT SECURENDS

SecurEnds' holistic governance platform enables organizations like yours to gain security and compliance visibility with a single unified view across all applications and platforms – both in the cloud and on premises – to fortify security posture, easily provide proof of compliance, and ultimately reduce audit fatigue. As critical data crosses organizational boundaries, SecurEnds gives you answers to "Who has access to what?" and "What are our security risks?"

Ready to automate your User Access Reviews?

GET STARTED