Reduce Audit Hours

Increase Compliance

SecurEnds

INTRODUCTION

As the world's leading air transport IT and communications specialist, SITA is committed to meeting the demands of the air transport industry around the clock, every day. Globally, almost every airport and airline does business with SITA.

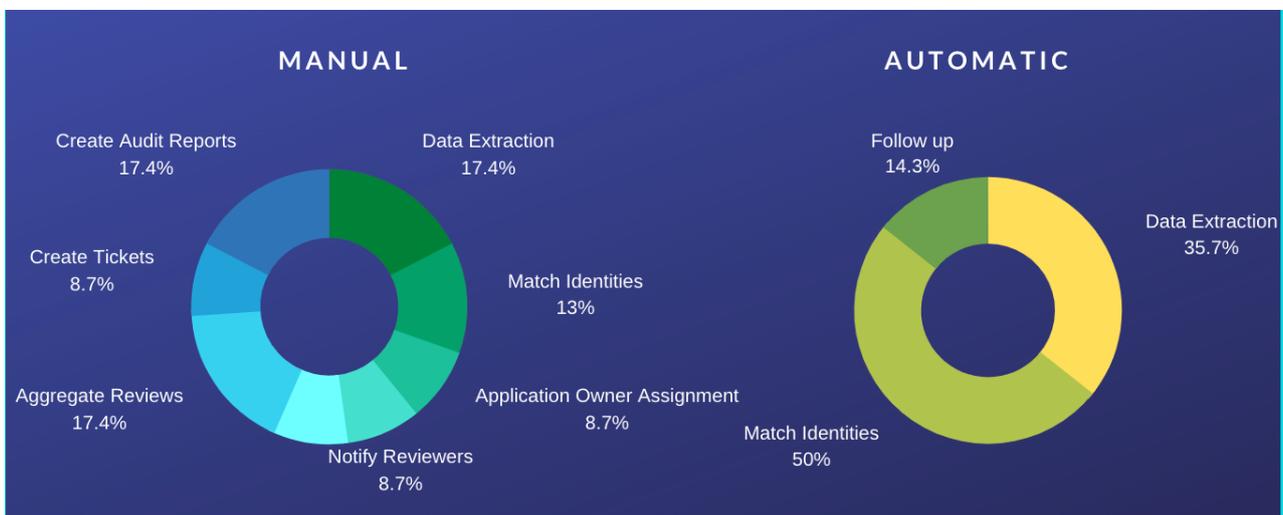**4700** Employees **5000** Servers **75** Applications

CHALLENGE

Each year SITA's Internal Audit department manually reviews multiple applications worldwide in accordance with ISO27001 standards and its own internal controls. A large part of this review is focused on validating User Access Control, including credentials and entitlements. Facing rigorous requirements for compliance and risk management, SITA was looking to automate its Access Certifications.

SOLUTION

SITA selected SecurEnds product to automate their access control and certification processes for a more centralized, automated and consistent approach.SITA Internal Audit team saw immediate value while participating in the proof of concept(POC). POC participants found the software extremely easy to configure and run test campaigns. SecurEnds software provided SITA's Internal Audit team a reliable, scalable and flexible tool that allows them to conduct user access reviewS.

"The CEM software from SecurEnds has provided our company with a solution that enables us to pass internal and external audits for access control. We don't have to use spreadsheets, emails and many hours of manual review to complete our credential and entitlement reviews. Plus, we reduce our risk exposure by deleting unused accounts every quarter."
Steve Mosley – Security & Compliance, SITA

MANUAL

Create Audit Reports
17.4%

Data Extraction
17.4%

Create Tickets
8.7%

Match Identities
13%

Aggregate Reviews
17.4%

Application Owner Assignment
8.7%

Notify Reviewers
8.7%

AUTOMATIC

Follow up
14.3%

Data Extraction
35.7%

Match Identities
50%

Benefits

✔ 60% reduction in audit and labour hours

✔ Centralized visibility into access data including entitlements, roles and policy violations

✔ Increased confidence in data quality and reporting

SECURENDS FEATURES

- Load user data from multiple systems of record for access reviews and certifications
- Connect dynamically to custom applications with connectors using database/Web-API/ script
- Manage heartbeat identities and system accounts across connected and disconnected applications
- Continuous access reviews based on attribute triggers-employee role change, employee termination, password reset etc